

**Sources of Information**

**Employment** Inquiries and applications should be directed to the Director, Selective Service System, Attn: SPT/HR, Arlington, VA 22209-2425. Phone, 703-605-4056.

**Procurement** Inquiries should be directed to the Director, Selective Service System, Attn: STP/LO, Arlington, VA 22209-2425. Phone, 703-605-4064.

**Publications** Selective Service regulations appear in chapter XVI of title 32 of the *Code of Federal Regulations*.

**Requirements of Law** Persons desiring information concerning the requirements of the Military Selective Service Act should contact the National Headquarters of the Selective Service System. Phone, 703-605-4000.

For further information, contact the Office of Public and Intergovernmental Affairs, Selective Service System, Arlington, VA 22209-2425. Phone, 703-605-4100. Internet, [www.sss.gov](http://www.sss.gov).

**SMALL BUSINESS ADMINISTRATION**

409 Third Street SW., Washington, DC 20416  
Phone, 202-205-6600. Fax, 202-205-7064. Internet, [www.sba.gov](http://www.sba.gov).

|  |                                 |
|--|---------------------------------|
| ADMINISTRATOR  | KAREN MILLS                     |
| DEPUTY ADMINISTRATOR   | (VACANCY)                       |
| Chief Counsel for Advocacy   | SHAWNE MCGIBBON, <i>Acting</i>  |
| Chief Financial Officer  | (VACANCY)                       |
| Chief Information Officer  | CHRISTINE RIDER                 |
| Chief of Staff   | ANA MA                          |
| Counselor to the Administrator   | GINGER LEW                      |
| General Counsel  | SARA LIPSCOMB                   |
| Inspector General  | PETER MCCLINTOCK, <i>Acting</i> |
| Associate Administrator for Disaster Assistance                                      | HERBERT MITCHELL                |
| Associate Administrator for Communications and Public Liaison                        | JONATHAN CARVER                 |
| Assistant Administrator for Congressional and Legislative Affairs                    | TIFFANI COOPER, <i>Acting</i>   |
| Assistant Administrator for Equal Employment Opportunity and Civil Rights Compliance | MARGARETH BENNETT               |
| Associate Administrator for Field Operations   | TOBY MCGRATH                    |
| Assistant Administrator for Hearings and Appeals                                     | DELORICE FORD                   |
| Assistant Administrator for Veterans Business Development                            | WILLIAM ELMORE                  |
| Associate Administrator for Capital Access   | ERIC ZARNIKOW                   |
| Director of Financial Assistance   | GRADY HEDGEPETH                 |
| Director of International Trade  | LUZ HOPEWELL                    |
| Director of Investment   | (VACANCY)                       |
| Director of Surety Guarantees  | FRANK LALUMIERE                 |
| Assistant Administrator for Native American Affairs                                  | HOLLY SCHICK, <i>Acting</i>     |
| Associate Deputy Administrator for Entrepreneurial Development                       | PENNY PICKETT                   |
| Director of Business and Community Initiatives                                       | ELLEN M. THRASHER               |
| Director of Small Business Development Centers                                       | ANTONIO DOSS                    |

|   |                           |
|---|---------------------------|
| Director of Women's Business Ownership                                      | (VACANCY)                 |
| Associate Administrator for Government Contracting and Business Development | JOSEPH JORDAN             |
| Director of Government Contracting  | KAREN HONTZ               |
| Director of Business Development  | JOSEPH LODDO              |
| Director of HUBZone Empowerment Contracting                                 | GUY TORRES                |
| Associate Administrator for Management and Administration                   | DARRYL HAIRSTON           |
| Director of Business Operations   | AJOY SINHA, <i>Acting</i> |
| Chief Human Capital Officer   | NAPOLEON AVERY            |
| Director of Executive Secretariat   | KIM BRADLEY               |

[For the Small Business Administration statement of organization, see the Code of Federal Regulations, Title 13, Part 101]

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*The Small Business Administration aids, counsels, assists, and protects the interests of small business; ensures that small business concerns receive a fair portion of Government purchases, contracts, and subcontracts, as well as of the sales of Government property; makes loans to small business concerns, State and local development companies, and the victims of floods or other catastrophes, or of certain types of economic injury; and licenses, regulates, and makes loans to small business investment companies.*

The Small Business Administration (SBA) was created by the Small Business Act of 1953 and derives its present existence and authority from the Small Business Act (15 U.S.C. 631 *et seq.*) and the Small Business Investment Act of 1958 (15 U.S.C. 661).

**Activities**

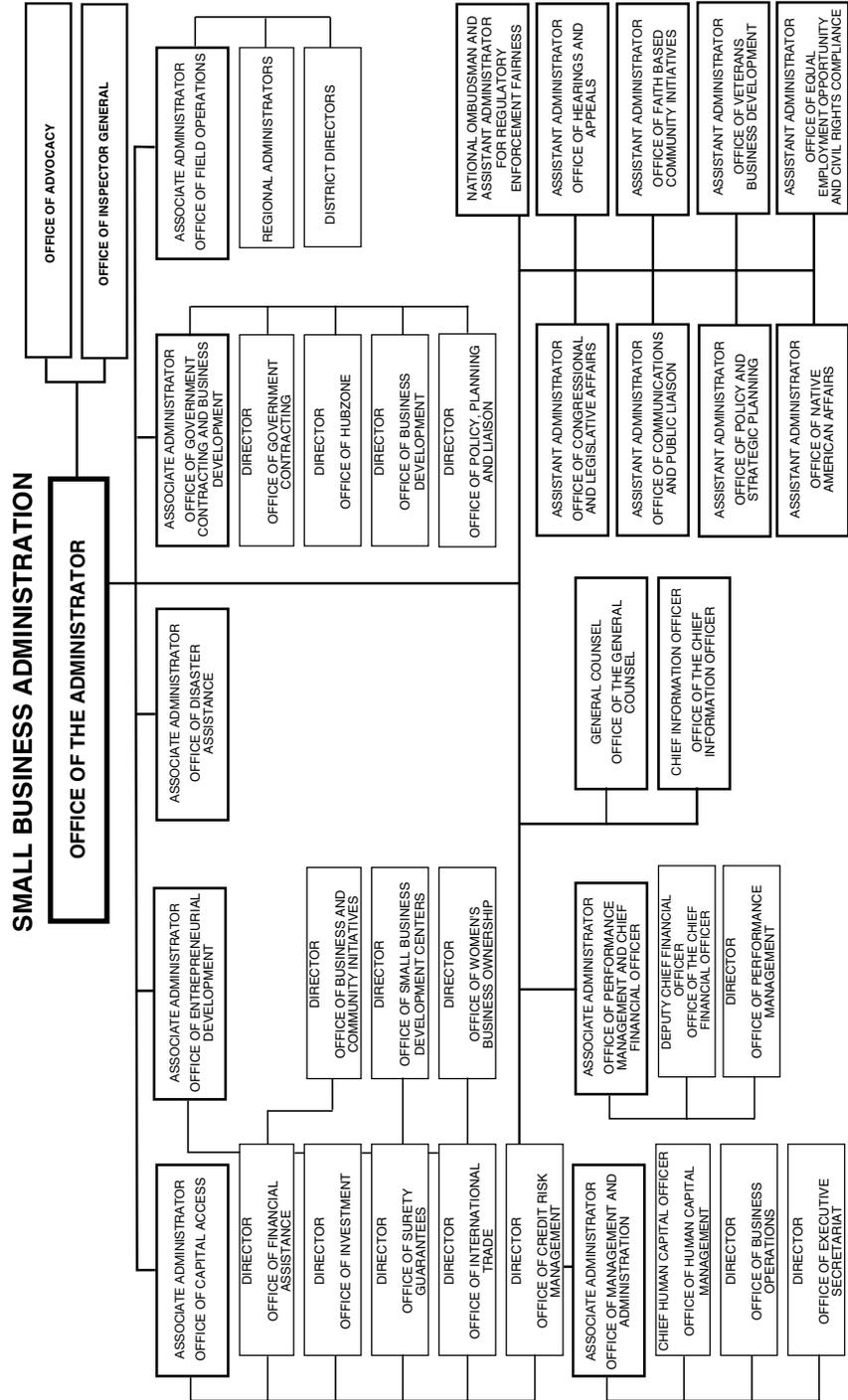
**Advocacy** The Office of Advocacy is mandated by Congress to serve as an independent voice within the Federal Government for the approximately 27.2 million small businesses throughout the country. The Office is headed by the Chief Counsel for Advocacy, appointed by the President from the private sector with the advice and consent of the Senate, who advances the views, concerns, and interests of small business before the Congress, the White House, and Federal and State regulatory agencies.

The Office monitors and reports annually on Federal agency compliance with the Regulatory Flexibility Act (RFA), which requires agencies to analyze the impact of their regulations on small businesses and consider less burdensome alternatives. Small entities include small businesses, nonprofit organizations, and

governmental jurisdictions. Executive Order 13272 requires Federal agencies to take the Office's comments into consideration before proposed regulations are finalized and requires the Office to train Federal agencies on RFA compliance.

The Office is one of the leading national sources for information on the state of small business and the issues that affect small business success and growth. It conducts economic and statistical research into matters affecting the competitive strength of small business and jobs created by small business, and analyzes the impact of Federal laws, regulations, and programs on small businesses, making recommendations to policymakers for appropriate adjustments to meet the special needs of small business.

Additionally, regional advocates enhance communication between the small business community and the Chief Counsel. As the Chief Counsel's direct link to local business owners, State and local government agencies, State legislatures, and small business organizations, they help identify new issues and problems of small business by monitoring the effect of Federal and State regulations and policies on the



local business communities within their regions.

**For further information, contact the Office of Advocacy.** Phone, 202-205-6533. Email, [advocacy@sba.gov](mailto:advocacy@sba.gov).

#### **Business and Community Initiatives**

The Office of Business and Community Initiatives (OBCI) develops and cosponsors counseling, education, training, and information resources for small businesses. It has partnered with the private sector to promote entrepreneurial development. OBCI directs the national program of the Service Corps of Retired Executives (SCORE), a resource partner of SBA. SCORE provides free counseling, mentoring, training seminars, and specialized assistance to veterans and active military personnel. For more information, visit [www.score.org](http://www.score.org). OBCI also offers young entrepreneurs a teen business site at [www.sba.gov/teens](http://www.sba.gov/teens).

The Office of International Visitors briefs foreign delegations, business organizations, and international nongovernmental organizations (NGOs) on the SBA model.

In addition to education and training events, SBA offers an online management series on business growth and sustainability at [www.sba.gov/library/pubs](http://www.sba.gov/library/pubs).

**For further information, contact the Office of Business and Community Initiatives.** Phone, 202-205-6665.

**Capital Access** The Office of the Associate Administrator for Capital Access provides overall direction for SBA's financial programs. They offer a comprehensive array of debt and equity programs for startup and expanding businesses. In addition to lending to businesses which sell their products and services domestically, the Office provides financial assistance programs for small business exporters in the form of loan programs and technical assistance. The Office also oversees a surety bond guarantee program for small business contractors and SBA's lender oversight programs.

**For further information, contact the Office of Capital Access.** Phone, 202-205-6657.

**Disaster Assistance** The Administration serves as the Federal disaster bank for nonfarm, private sector losses. It lends money to help the victims of disasters repair or replace most disaster-damaged property. Direct loans with subsidized interest rates are made to assist individuals, homeowners, businesses of all sizes, and nonprofit organizations.

**For further information, contact the Office of Disaster Assistance.** Phone, 202-205-6734.

**Financial Assistance** SBA provides its guarantee to lending institutions and certified development companies which make loans to small-business concerns, which in turn use the loans for working capital and financing the acquisition of land and buildings; the construction, conversion, or expansion of facilities; and the purchase of machinery and equipment.

The Administration also provides small-scale financial and technical assistance to very small businesses through loans and grants to nonprofit organizations that act as intermediaries under SBA's microloan program.

**For further information, contact the nearest Small Business Administration district office (listed at the end of this entry).**

**Government Contracting and Policy, Planning and Liaison** SBA helps small businesses, including small disadvantaged businesses, women-owned small businesses, HUBZone-certified firms, and service-disabled veteran-owned small businesses obtain a fair share of Government procurement through a variety of programs and services. The contracting liaison helps small businesses secure an equitable share of natural resources sold by the Federal Government. It works closely with Federal agencies and the Office of Management and Budget to establish policy and regulations concerning small business access to Government contracts. It assists in the formulation of small business procurement policies as they relate to size standards, the Small Business Innovation Research Program,

and the Small Business Technology Transfer Program.

**For further information, contact the nearest Office of Government Contracting or visit our Web site. Phone, 202-205-6459. Internet, [www.sba.gov/GC/indexcontacts.html](http://www.sba.gov/GC/indexcontacts.html).**

**International Trade** The Office of International Trade (OIT) supports small business access to export markets and participates in broader U.S. Government activities related to trade policy and international commercial affairs to encourage an environment of trade and international economic policies favorable to small businesses. These activities are designed to facilitate both entrance and growth into the international marketplace, including educational initiatives, technical assistance programs and services, and risk management and trade finance products.

SBA's export promotion activities for small business combine financial and technical assistance through a nationwide delivery system. Export-finance products include long-term, short-term, and revolving lines of credit through SBA's 7(a) program administered by a staff of field-based export specialists located in U.S. Export Assistance Centers (USEACs). They work with the U.S. Department of Commerce and the Export Import Bank of the United States, and the effort is leveraged through close collaboration with commercial lenders, Small Business Development Centers, and local business development organizations.

Available financial assistance can provide a business with up to \$1.25 million with terms up to 25 years for real estate and 15 years for equipment. Export Working Capital program loans generally provide 12 months of renewable financing. For smaller loan amounts, SBA Export Express has a streamlined, quick approval process for businesses needing up to \$250,000. Technical assistance includes making available to current and potential small business exporters export training, export legal assistance, and collaboration with the 30 Small Business Development Centers with international trade expertise

and the Government's USA Trade Information Center.

SBA is required to work with the Government's international trade agencies to ensure that small business is adequately represented in bilateral and multilateral trade negotiations. OIT represents SBA and the Government on two official U.S. Government-sponsored multilateral organizations concerned with small business: the Organization for Economic Cooperation and Development and Asia-Pacific Economic Cooperation. SBA's trade policy involvement is carried out with the U.S. Trade Representative and the Commerce Department's International Trade Administration. Private sector input on trade policy is achieved through participation with the small business industry sector advisory committee on international trade. OIT also lends support to the Government's key trade initiatives such as Trade Promotion Authority, the Central American Free Trade Area, and the Free Trade Area of the Americas. The Commerce and State Departments, Agency for International Development, and the U.S. Trade Representative look to the SBA to share ideas and provide small business technical expertise to certain countries.

OIT's office in Washington, DC, coordinates SBA's participation/operation of USEACs, including budget, policy and administration. It participates in a variety of interagency trade efforts and financial programs. OIT provides representations to the cabinet-level Trade Promotion Coordinating Committee concerning trade and international economic policy. It also participates on the Industry Sector Advisory Council on Small Business International Trade and the congressionally sponsored Task Force on Small Business International Trade. SBA's Administrator is also a sitting member of the President's Export Council.

OIT's field offices provide a nationwide network of service delivery for small business exporters. Full-time SBA export specialists staff 16 USEACs. Their outreach efforts are supplemented by the 70 SBA district offices by

employees with collateral duties as international trade officers.

**For further information, contact the Office of International Trade. Phone, 202-205-6720. Internet, [www.sba.gov/oit](http://www.sba.gov/oit).**

**Venture Capital** The Small Business Investment Company (SBIC) program was created in 1958 to fill the gap between the availability of venture capital and the needs of small businesses in startup and growth situations. The structure of the program is unique in that SBICs are privately owned and managed venture capital funds, licensed and regulated by the SBA, that use their own capital plus funds borrowed with an SBA guarantee to make equity and debt investments in qualifying small businesses. The New Markets Venture Capital (NMVC) program is a sister program focused on low-income areas, which augments the contribution made by SBICs to U.S. small businesses. In addition, NMVC companies may make technical assistance grants to potential portfolio companies.

The Government itself does not make direct investments or target specific industries in the SBIC program. Fund portfolio management and investment decisions are left to qualified private fund managers. To obtain an SBIC license, an experienced team of private equity managers must secure minimum commitments from private investors. SBICs may only invest in "small businesses" having net worth of less than \$18 million and prior 2 years' average after-tax income of less than \$6 million.

**For further information, contact the Investment Division. Phone, 202-205-6510. Internet, [www.sba.gov/inv](http://www.sba.gov/inv).**

**HUBZone Program** The HUBZone program provides Federal contracting assistance for qualified small businesses located in historically underutilized business zones in an effort to increase employment, capital investment, and economic development in these areas, including Indian reservations. The Office coordinates efforts with other Federal agencies and local municipal governments to leverage resources to

assist qualified small businesses located in HUBZone areas. The program provides for set-asides, sole source awards, and price evaluation preferences for HUBZone small businesses and establishes goals for awards to such firms.

**For further information, visit our Web site at [www.sba.gov/hubzone](http://www.sba.gov/hubzone). Phone, 202-205-6731.**

**Business Development** The Office of Business Development is responsible for the 8(a) Business Development Program. The Office assists small businesses by providing access to capital and credit, business counseling, training workshops, technical guidance, and assistance with contracts and loans. Its primary business development tools are the Mentor-Protégé Program and the 7(j) Management and Technical Assistance Program.

**For further information, visit our Web site at [www.sba.gov/8abd](http://www.sba.gov/8abd). Phone, 202-205-5852.**

**Native American Affairs** The Office of Native American Affairs was established to assist and encourage the creation, development, and expansion of Native American-owned small businesses by developing and implementing initiatives designed to address those difficulties encountered by Native Americans in their quest to start, develop, and expand small businesses. In addition, in an effort to address the unique conditions encountered by reservation-based entrepreneurs, the Office is developing a Web-based resource entitled the "Tribal Self Assessment Tool." It is intended to allow tribal nations to assess their vision and goals relative to their governance structure, culture, capabilities, and resources. The tool is free and will be available on the Internet.

**For further information, contact the Office of Native American Affairs. Phone, 202-205-7364.**

**Regulatory Fairness Program** Congress established the national ombudsman and 10 Regulatory Fairness Boards in 1996 as part of the Small Business Regulatory Enforcement Fairness Act (SBREFA). Section 222 of SBREFA was designed to ensure that small businesses, small government entities, and small nonprofit

organizations that experience unfair regulatory enforcement action by Federal agencies have a means to register their comments about such actions. Comments from small business concerns are received by email, fax, regular mail, or by testifying at ombudsman hearings that are held across the country. The ombudsman acts as a neutral liaison between small business concerns and affected agencies to include comments for the report. Each of the Regulatory Fairness Boards (RegFair) has five volunteer members who are owners, operators, or officers of small business concerns that are appointed by the SBA Administrator for 3-year terms. Each RegFair Board meets at least annually with the ombudsman on matters of concern to small businesses relating to the enforcement or compliance activities of Federal agencies; report to the ombudsman on substantiated instances of excessive enforcement; and, prior to publication, provide comment on the annual report to Congress.

**For further information, contact the Office of the National Ombudsman. Phone, 202-205-2417 or 888-734-3247. Internet, [www.sba.gov/ombudsman](http://www.sba.gov/ombudsman).**

#### **Small Business Development Centers**

The Office of Small Business Development Centers (OSBDC) provides counseling and training to existing and prospective small business owners at more than 950 service locations in every State, Puerto Rico, the U.S. Virgin Islands, Guam, and American Samoa. OSBDC develops national policies and goals; establishes standards for the selection and performance of its Small Business Development Centers (SBDCs); monitors compliance with applicable Office of Management and Budget circulars and laws; and implements new approaches to improve existing centers. OSBDC also oversees 63 lead centers and maintains liaison with other Federal, State, and local agencies and private organizations whose activities relate to its centers. It also assesses how the program is affected by substantive developments and policies in other SBA areas, Government agencies, and the private sector.

The Small Business Development Center Program is a cooperative effort of the private sector, educational community, and Federal, State, and local governments. The Program enhances local economic development by providing small businesses with the management and technical assistance they need to succeed. It also provides services such as development of business plans, manufacturing assistance, financial packages, procurement contracts, and international trade assistance. Special areas include e-commerce; technology transfer; IRS, EPA, and OSHA regulatory compliance; research and development; defense economic transition assistance; disaster recovery assistance; and market research. Based on client needs assessments, business trends, and individual business requirements, SBDCs modify their services to meet the evolving needs of the small business community.

**For further information, contact the Office of Small Business Development Centers. Phone, 202-205-6766.**

**Surety Bonds** Through its Surety Bond Guarantee Program, SBA helps small and emerging contractors to obtain the bonding necessary for them to bid on and receive contracts up to \$5 million. (The former \$2 million threshold was increased to \$5 million under the American Recovery and Reinvestment Act and is effective through September 30, 2010). SBA guarantees bonds that are issued by participating surety companies, and reimburses between 70% and 90% of losses and expenses incurred should a small business default on the contract. Construction, service, or supply contractors are eligible for the program if they, together with their affiliates, meet the size standard for the primary industry in which the small business is engaged, as defined by the North American Industry Classification System (NAICS).

**For further information, contact the Office of Surety Guarantees. Phone, 202-205-6540. Internet, [www.sba.gov/osg](http://www.sba.gov/osg).**

**Technology** The Office of Technology has authority and responsibility for directing and monitoring the Governmentwide activities of the Small Business Innovation Research Program (SBIR) and the Small Business Technology Transfer Program (STTR). The Office develops and issues policy directives for the general conduct of the programs within the Federal Government and maintains a source file and information program to provide each interested and qualified small business concern with information on opportunities to compete for SBIR and STTR program awards. The Office also coordinates with each participating Federal agency in developing a master release schedule of all program solicitations; publishes the *Presolicitation Announcement* quarterly online, which contains pertinent facts on upcoming solicitations; and surveys and monitors program operations within the Federal Government and reports on the progress of the programs each year to Congress.

The Office has four main objectives: to expand and improve SBIR and STTR; to increase private sector commercialization of technology developed through Federal research and development; to increase small business participation in Federal research and development; and to improve the dissemination of information concerning SBIR and STTR, particularly with regard to participation by women-owned small business concerns and by socially and economically disadvantaged small business concerns.

**For further information, contact the Office of Technology. Phone, 202-205-6450. Email, [technology@sba.gov](mailto:technology@sba.gov).**

**Veterans Affairs** The Office of Veterans Business Development (OVBD) is responsible for the formulation, execution, and promotion of policies and programs that provide assistance to small business concerns owned and controlled by veterans and service-disabled veterans. This includes reserve component members of the U.S. military. Additionally, OVBD serves as an ombudsman for the full consideration

of veterans in all programs of the Administration.

OVBD provides e-counseling and works with every SBA program to ensure that veterans receive special consideration in the operation of that program. OVBD also provides numerous tools such as the *VetGazette* veterans newsletter, the Reserve and Guard business assistance kits, program design assistance, and training events. Additionally, OVBD manages five Veterans Business Outreach Centers to provide outreach, directed referrals, and tailored entrepreneurial development services such as business training, counseling, and mentoring to veterans, including service-disabled veterans, and reservist-entrepreneurs. These centers provide an in-depth resource for existing and potential veteran entrepreneurs. The Office also coordinates SBA collaborative efforts with Veterans Service Organizations, the Departments of Defense, Labor, and Veterans Affairs, the National Veterans Business Development Corporation, State departments of veterans affairs, the National Committee for Employer Support of the Guard and Reserve, the Department of Defense Yellow Ribbon Reintegration Program and other public, civic, and private organizations to ensure that the entrepreneurial needs of veterans, service-disabled veterans, and self-employed members of the Reserve and National Guard are being met.

**For further information, contact the Office of Veterans Business Development. Phone, 202-205-6773. Internet, [www.sba.gov/vets](http://www.sba.gov/vets) or [www.sba.gov/reservists](http://www.sba.gov/reservists).**

**Women's Business Ownership** The Office of Women's Business Ownership (OWBO) provides assistance to current and potential women business owners and acts as their advocate in the public and private sectors. OWBO assists women in becoming full partners in economic development by providing business training, counseling, mentoring, and other assistance through representatives in local SBA offices, Women's Business Centers (WBCs), and mentoring roundtables. Each WBC is tailored to meet the needs of its

individual community and places a special emphasis on helping women who are socially and economically disadvantaged. Assistance covers every stage of business from startup to going public. There are WBCs in almost every State and U.S. territory.

OWBO works with other SBA programs, Federal agencies, and private sector organizations to leverage its resources and improve opportunities for women-owned businesses to access Federal procurement and international trade opportunities. OWBO also works with the National Women’s Business Council and the Department of Labor to maintain the most current research on women’s business ownership.

SBA has loan guaranty programs to help women access the credit and capital they need to start and grow successful businesses. The 7(a) Loan Guaranty Program offers a number of effective ways to finance business needs, including unsecured smaller loans and revolving lines of credit. The 504 Program provides long-term, fixed-rate

financing for major fixed assets, such as land and buildings through certified development programs. Equity financing is available through the Small Business Investment Company Program. The Microloan Program offers direct small loans, combined with business assistance, through SBA-licensed intermediaries nationwide. The SBA does not offer grants for small businesses.

**For further information, contact the Women’s Business Ownership representative in your SBA district office. Phone, 202-205-6673. Email, [owbo@sba.gov](mailto:owbo@sba.gov). Internet, [www.sba.gov/aboutsba/sbaprograms/onlinewbc/index.html](http://www.sba.gov/aboutsba/sbaprograms/onlinewbc/index.html).**

**Field Operations** The Office of Field Operations provides management direction and oversight to SBA’s 10 regional and 68 district offices, acting as the liaison between the district offices, the Administration’s program delivery system, and the headquarters administrative and program offices.

**For further information, contact the Office of Field Operations. Phone, 202-205-6808.**

**Field Offices—Small Business Administration**

(RO: Regional Office; DO: District Office; BO: Branch Office)

| Office                | Address  | Officer in Charge             | Telephone    |
|-----------------------|--|-------------------------------|--------------|
| ATLANTA, GA (RO)      | Suite 1800, 233 Peachtree St. NE., 30303               | Elliott Cooper, <i>Acting</i> | 404-331-4999 |
| Atlanta, GA (DO)      | Suite 1900, 233 Peachtree St. NE., 30303               | Terri Denison                 | 404-331-0100 |
| Birmingham, AL (DO)   | Suite 201, 801 Tom Martin Dr., 35211                   | Thomas Todt, <i>Acting</i>    | 205-290-7101 |
| Charlotte, NC (DO)    | Suite 300, 6302 Fairview Rd., 28210-2227               | Lee Cornelison                | 704-344-6563 |
| Columbia, SC (DO)     | Rm. 1425, 1835 Assembly St., 29201                     | Elliott Cooper                | 803-765-5377 |
| Gulfport, MS (BO)     | Suite 103, 2510 14th St., 39501                        | Judith Adcock                 | 228-863-4449 |
| Jackson, MS (DO)      | 210 E. 210 E. Capital St., 39201                       | Janita Stewart                | 601-965-4378 |
| Jacksonville, FL (DO) | Suite 100-B, 7825 Baymeadows Way, 32256-7504           | Wilfredo Gonzalez             | 904-443-1970 |
| Louisville, KY (DO)   | Rm. 188, 600 Dr. M.L. King, Jr. Pl., 40202             | Steve Ayers                   | 502-582-5978 |
| Miami, FL (DO)        | 7th Fl., 100 S. Biscayne Blvd., 33131                  | Francisco Marrero             | 305-536-5533 |
| Nashville, TN (DO)    | Suite 201, 50 Vantage Way, 37228-1500                  | Clint Smith                   | 615-736-5850 |
| BOSTON, MA (RO)       | Suite 812, 10 Causeway St., 02222                      | Robert Nelson, <i>Acting</i>  | 617-565-8415 |
| Augusta, ME (DO)      | Rm. 512, 68 Sewall St., 04330                          | Maurice Dube                  | 207-622-8378 |
| Boston, MA (DO)       | Suite 265, 10 Causeway St., 02222                      | Robert Nelson                 | 617-565-5561 |
| Concord, NH (DO)      | Suite 3101, 55 Pleasant St., 03301                     | Witmer Jones                  | 603-225-1400 |
| Hartford, CT (DO)     | 2d Fl., 330 Main St., 06106                            | Bernard Sweeney               | 860-240-4700 |
| Montpelier, VT (DO)   | Suite 205, 87 State St., 05602                         | Darcy Carter, <i>Acting</i>   | 802-828-4422 |
| Providence, RI (DO)   | 5th Fl., 380 Westminster Mall, 02903                   | Mark Hayward                  | 401-528-4561 |
| Springfield, MA (BO)  | One Federal St., Bldg. 101, 01105                      | Edgardo Tarrats               | 413-785-0484 |
| CHICAGO, IL (RO)      | Suite 1240, 500 W. Madison St., 60661                  | Judith Roussel, <i>Acting</i> | 312-353-4626 |
| Chicago, IL (DO)      | Suite 1250, 500 W. Madison St., 60661                  | Judith Roussel                | 312-353-4508 |
| Cincinnati, OH (BO)   | Rm. 2-522, JWP Federal Bldg., 550 Main St., 45202      | Ronald Carlson                | 513-684-2814 |
| Cleveland, OH (DO)    | Suite 211, 1315 Euclid Ave., 44115-1815                | Gilbert Goldberg              | 216-522-4182 |
| Columbus, OH (DO)     | Suite 200, 401 N. Front St., 43215-2240                | Tom Mueller                   | 614-469-6860 |
| Detroit, MI (DO)      | Suite 515, 477 Michigan Ave., 48226                    | Richard Temkin                | 313-226-6075 |
| Indianapolis, IN (DO) | Suite 400, 8500 Keystone Crossing, 46240-7336          | Gail Gessell                  | 317-226-7272 |
| Milwaukee, WI (DO)    | Suite 400, 310 W. Wisconsin Ave., 53203                | Eric Ness                     | 414-297-1471 |
| Minneapolis, MN (DO)  | Suite 210-C, 100 N. 6th St., 55403-1563                | Ed Daum                       | 612-370-2306 |
| Springfield, IL (BO)  | Suite B-East, 3330 Ginger Creek Rd., 62704             | Valerie Ross                  | 217-492-4416 |
| DALLAS, TX (RO)       | Suite 108, 4300 Amon Carter Blvd., Ft. Worth, TX 76155 | Dorothy Overal, <i>Acting</i> | 817-684-5581 |
| Albuquerque, NM (DO)  | Suite 320, 625 Silver Ave. SW., 87102                  | John Woosley                  | 505-248-8225 |

## Field Offices—Small Business Administration—Continued

(RO: Regional Office; DO: District Office; BO: Branch Office)

| Office                   | Address   | Officer in Charge                  | Telephone    |
|--------------------------|---|------------------------------------|--------------|
| Corpus Christi, TX (BO)  | Suite 411, 3649 Leopard St., 78408                    | Simon Castillo                     | 361-879-0017 |
| El Paso, TX (DO)         | Suite 201, 211 N. Florence St., 79901                 | Phillip Silva, <i>Acting</i>       | 915-633-7001 |
| Fort Worth, TX (DO)      | Suite 114, 4300 Amon Carter Blvd., 76155              | Herbert Austin                     | 817-684-5500 |
| Harlingen, TX (DO)       | Rm. 500, 222 E. Van Buren St., 78550-6855             | Michael Wilk, <i>Acting</i>        | 956-427-8533 |
| Houston, TX (DO)         | Suite 1200, 8701 S. Gessner Dr., 77074                | Manuel Gonzalez                    | 713-773-6500 |
| Little Rock, AR (DO)     | Suite 100, 2120 Riverfront Dr., 72202                 | Linda Nelson                       | 501-324-5871 |
| Lubbock, TX (DO)         | Rm. 408, 1205 Texas Ave., 79401-2693                  | Herbert Johnston                   | 806-472-7462 |
| New Orleans, LA (DO)     | Suite 2820, 365 Canal Pl., 70130                      | Michael W. Ricks                   | 504-589-6685 |
| Oklahoma City, OK (DO)   | Suite 116, 301 N. 8th St., 73102                      | Dorothy Overal                     | 405-231-5521 |
| San Antonio, TX (DO)     | Suite 200, 17319 San Pedro, Bldg. No. 2, 78232        | Pamela Sapia                       | 210-403-5900 |
| DENVER, CO (RO)          | Suite 400, 721 19th St., 80202-2599                   | Elton W. Ringsak                   | 303-844-0503 |
| Casper, WY (DO)          | P.O. Box 4001, 100 E. B St., 82601                    | Steven Despain                     | 307-261-6501 |
| Denver, CO (DO)          | Suite 426, 721 19th St., 80202-2599                   | Stanley Nakano, <i>Acting</i>      | 303-844-6500 |
| Fargo, ND (DO)           | Rm. 219, 657 2d Ave. N., 58108-3086                   | James L. Stai                      | 701-239-5131 |
| Helena, MT (DO)          | Suite 1100, 10 W. 15th St., 59626                     | Michelle Johnston                  | 406-441-1080 |
| Salt Lake City, UT (DO)  | Rm. 2237, 125 S. State St., 84138-1195                | Stanley Nakano                     | 801-524-3200 |
| Sioux Falls, SD (DO)     | Suite 105, 2329 N. Career Ave., 57107                 | John Brown                         | 605-330-4243 |
| KANSAS CITY, MO (RO)     | Suite 530, 1000 Walnut St., 64106-1500                | A. Dean Cotton, <i>Acting</i>      | 816-426-4840 |
| Cedar Rapids, IA (BO)    | Suite 350, 2750 1st Ave. NE., 52402-4831              | Dennis Larkin                      | 319-362-6405 |
| Des Moines, IA (DO)      | Rm. 749, 210 Walnut St., 50309-2186                   | Joe Folsom                         | 515-284-4026 |
| Kansas City, MO (DO)     | Suite 500, 1000 Walnut St., 64106-1500                | Gary Cook                          | 816-426-4900 |
| Omaha, NE (DO)           | Suite 100, 10675 Bedford Ave., 68134-3613             | Leon Milobar                       | 402-221-4691 |
| Springfield, MO (BO)     | Suite 101, 830 E. Primrose, 65807-5254                | Walter Cowart                      | 417-890-8501 |
| St. Louis, MO (DO)       | Suite 1500, 200 N. Broadway, 63102                    | Dennis Melton                      | 314-539-6600 |
| Wichita, KS (DO)         | Suite 2500, 271 W. 3d St. N., 67202-1212              | Wayne Bell                         | 316-269-6566 |
| NEW YORK, NY (RO)        | Rm. 31-08, 26 Federal Plz., 10278                     | Bernard J. Paprocki, <i>Acting</i> | 212-264-1450 |
| Buffalo, NY (DO)         | Suite 540, 130 S. Elmwood St., 14202                  | Franklin J. Sciortino              | 716-551-4301 |
| Elmira, NY (BO)          | 333 E. Water St., 14901                               | Brian Qualey                       | 607-734-1571 |
| Hato Rey, PR (DO)        | 252 Ponce de Leon Ave., 00918                         | Jose Sifontes                      | 787-766-5002 |
| Melville, NY (BO)        | Suite 207, 35 Pinelawn Rd., 11747                     | Al Titone                          | 631-454-0750 |
| New York, NY (DO)        | Suite 3100, 26 Federal Plz., 10278                    | Al Titone, <i>Acting</i>           | 212-264-2454 |
| Newark, NJ (DO)          | 15th Fl., 2 Gateway Ctr., 07102                       | James Kocsi, <i>Acting</i>         | 973-645-3580 |
| Rochester, NY (BO)       | Suite 410, 100 State St., 14614                       | Victoria Reynolds                  | 716-263-6700 |
| St. Croix, VI (BO)       | Rm. 167, Americ L. Christian Fed. Bldg., 00820        | Carl Christensen                   | 340-778-5380 |
| St. Thomas, VI (BO)      | 3800 Crown Bay St., 00802                             | (vacancy)                          | 809-774-8530 |
| Syracuse, NY (DO)        | 5th Fl., 401 S. Salina St., 13202                     | Bernard J. Paprocki                | 315-471-9393 |
| KING OF PRUSSIA, PA (RO) | Suite 1001, 1150 First Ave., 19406                    | Bridget Bean, <i>Acting</i>        | 610-382-3073 |
| Baltimore, MD (DO)       | Suite 6220, 10 S. Howard St., 21201-2525              | Stephen D. Umberger                | 410-962-6195 |
| Charleston, WV (BO)      | Suite 412, 405 Capitol St., 25301                     | (vacancy)                          | 304-347-5220 |
| Clarksburg, WV (DO)      | 320 W. Pike St., 26301                                | Judy McCauley                      | 304-623-5631 |
| Harrisburg, PA (BO)      | Suite 850, 228 Walnut St., 17101                      | (vacancy)                          | 717-782-3840 |
| King of Prussia, PA (DO) | Suite 1001, 1150 First Ave., 19406                    | David Dickson                      | 610-382-3073 |
| Pittsburgh, PA (DO)      | Suite 1450, 411 7th Ave., 15219                       | Carl Knoblock                      | 412-395-6560 |
| Richmond, VA (DO)        | 11th Fl., 400 N. 8th St., 23240                       | Ron Bew                            | 804-771-2400 |
| Washington, DC (DO)      | 740 15th St. NW., 20005                               | Eugene Cornelius, Jr.              | 202-606-4000 |
| Wilmington, DE (DO)      | Suite 1200, 1007 N. Orange St., 19801-1232            | Jayne Armstrong                    | 302-573-6294 |
| GLENDALE, CA (RO)        | Suite 1200, 330 N. Brand Blvd., 91203                 | Alberto Alvarado, <i>Acting</i>    | 818-552-3434 |
| Citrus Heights, CA (DO)  | Suite 100, 6501 Sylvan Rd., 95610                     | James O'Neal                       | 916-735-1700 |
| Fresno, CA (DO)          | Suite 200, 2719 N. Air Fresno Dr., 93727-1547         | Carlos G. Mendoza                  | 559-487-5791 |
| Glendale, CA (DO)        | Suite 1200, 330 N. Brand Blvd., 91203-2304            | Alberto Alvarado                   | 818-552-3201 |
| Mongmong, GU (BO)        | Suite 302, 400 Rt. 8, 96927                           | Kenneth Lujan                      | 671-472-7419 |
| Honolulu, HI (DO)        | Box 50207, Rm. 2-235, 300 Ala Moana Blvd., 96850-4981 | Karen Sakihama                     | 808-541-2990 |
| Las Vegas, NV (DO)       | Suite 250, 400 S. 4th St., 89101                      | John E. Scott                      | 702-388-6611 |
| Phoenix, AZ (DO)         | Suite 800, 2828 N. Central Ave., 85004-1025           | Robert J. Blaney                   | 602-745-7200 |
| San Diego, CA (DO)       | Suite 550, 550 W. C St., 92101                        | Ruben Garcia                       | 619-557-7250 |
| San Francisco, CA (DO)   | 6th Fl., 455 Market St., 94105                        | Mark Quinn                         | 415-744-6820 |
| Santa Ana, CA (DO)       | Suite 700, 200 W. Santa Ana Blvd., 92701              | Adalberto Quijada                  | 714-550-7420 |
| SEATTLE, WA (RO)         | Suite 400, 2401 4th Ave., 98121                       | Nancy Porzio, <i>Acting</i>        | 206-553-5676 |
| Anchorage, AK (DO)       | Suite 310, 510 L St., 99501                           | Karen Forsland                     | 907-271-4022 |
| Boise, ID (DO)           | Suite 330, 380 E. Parkcenter Blvd., 83702-3965        | Norman Proctor, <i>Acting</i>      | 208-334-9004 |
| Portland, OR (DO)        | Suite 950, 601 SW. 2d Ave., 97201-6695                | Harry L. DeWolf                    | 503-326-5221 |
| Seattle, WA (DO)         | Suite 450, 2401 4th Ave., 98121                       | Nancy Porzio                       | 206-553-7040 |
| Spokane, WA (BO)         | Suite 200, 801 W. Riverside, 99201                    | Ted Schinzel, <i>Acting</i>        | 509-353-2806 |

**Disaster Area Offices**

| Office                   | Address                                  | Telephone    |
|--------------------------|--|--------------|
| Atlanta, GA .....        | Suite 700, 101 Marietta St., 30303 ..... | 404-331-0333 |
| Buffalo, NY .....        | 120 S. Elmwood Ave., 14202 .....         | 716-843-4100 |
| Citrus Heights, CA ..... | 6501 Sylvan Rd. 95610 .....              | 916-566-7246 |
| Fort Worth, TX .....     | 14925 Kingsport Rd., 76155 .....         | 817-886-2300 |

**Sources of Information**

**Electronic Access** Information on the Small Business Administration is available electronically by various means. Internet, [www.sba.gov](http://www.sba.gov). FTP, [ftp.sbaonline.sba.gov](ftp://sbaonline.sba.gov).

Access the U.S. Business Adviser through the Internet at [www.business.gov](http://www.business.gov).

Access the Administration's electronic bulletin board by modem at 800-697-4636 (limited access), 900-463-4636 (full access), or 202-401-9600 (Washington, DC, metropolitan area).

**General Information** Contact the nearest Small Business Administration

field office listed in the preceding text, or call the SBA answer desk. Phone, 800-827-5722. Fax, 202-205-7064. TDD, 704-344-6640.

**Public Affairs** For public inquiries and small business advocacy affairs, contact the Office of Public Communications and Public Liaison, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, [www.sba.gov](http://www.sba.gov).

**Publications** A free copy of *The Resource Directory for Small Business Management*, a listing of for-sale publications and videotapes, is available from any local SBA office or the SBA answer desk.

**For further information, contact the Office of Public Communications and Public Liaison, Small Business Administration, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, [www.sba.gov](http://www.sba.gov).**

**SOCIAL SECURITY ADMINISTRATION**

6401 Security Boulevard, Baltimore, MD 21235  
 Phone, 410-965-1234. Internet, [www.socialsecurity.gov](http://www.socialsecurity.gov).

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